

The Health Literacy Project

Mater Refugee and Multicultural Health Service
Funded by Brisbane South PHN

The Health Literacy Project

Overview:

The project aims to improve health system navigation and health literacy of communities from refugee backgrounds. This is through the partnership with Refugee Health consultants who were trained and supported the co-design material, tailor information and deliver content about the health system in an accessible and engaging way, that was meaningful for communities.

Service Provider: Mater Refugee and Multicultural Health Service | Funded by Brisbane South PHN since 2020

Key Workshop Topics:

- Interpreter
- Health cards
- Doctor and medical care
- Specialist
- Emergency and Hospital
- Health Checks

Languages Available: Arabic, Burmese, Dari, English, Farsi, Somali, Swahili, Samoan, Tigrinya, Tok Pisin

Resources: Translated Healthcare in Queensland guides provided

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The Health Literacy Project Activities

Health system navigation messages are tailored and delivered to community members from refugee backgrounds by consultants through attending groups in TAFEs or coordinating community health workshops.

Information is delivered in language or with an interpreter if needed.

Translated resources are co-designed and distributed.

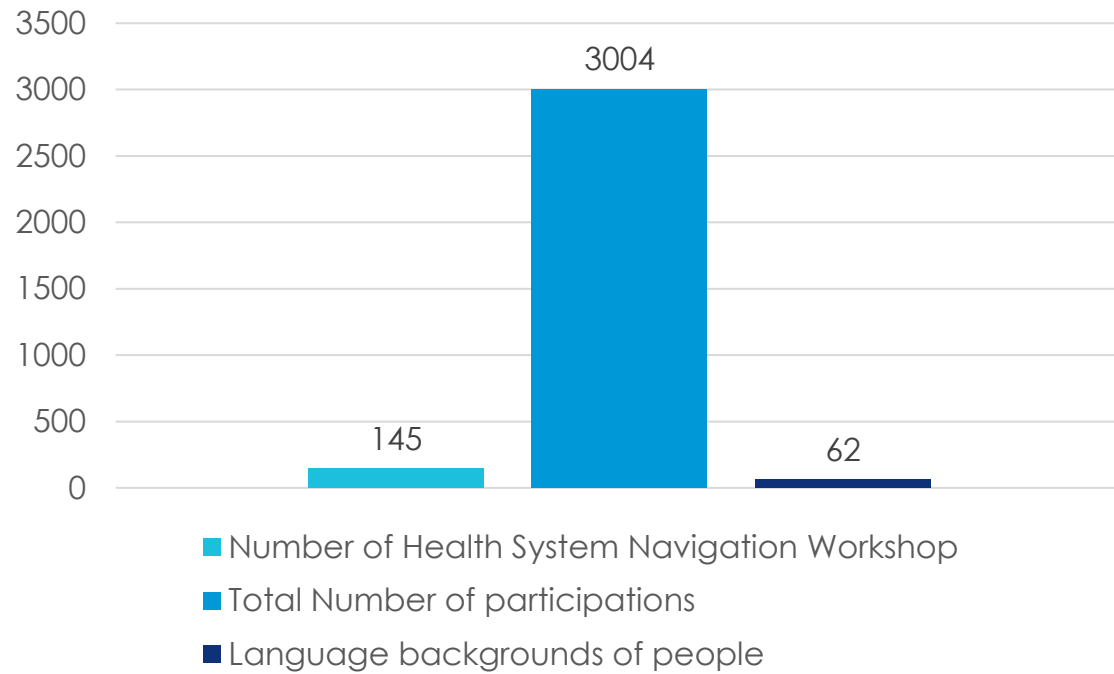
Training about 'Navigating the Health System in Queensland' for community leaders and cultural support workers.



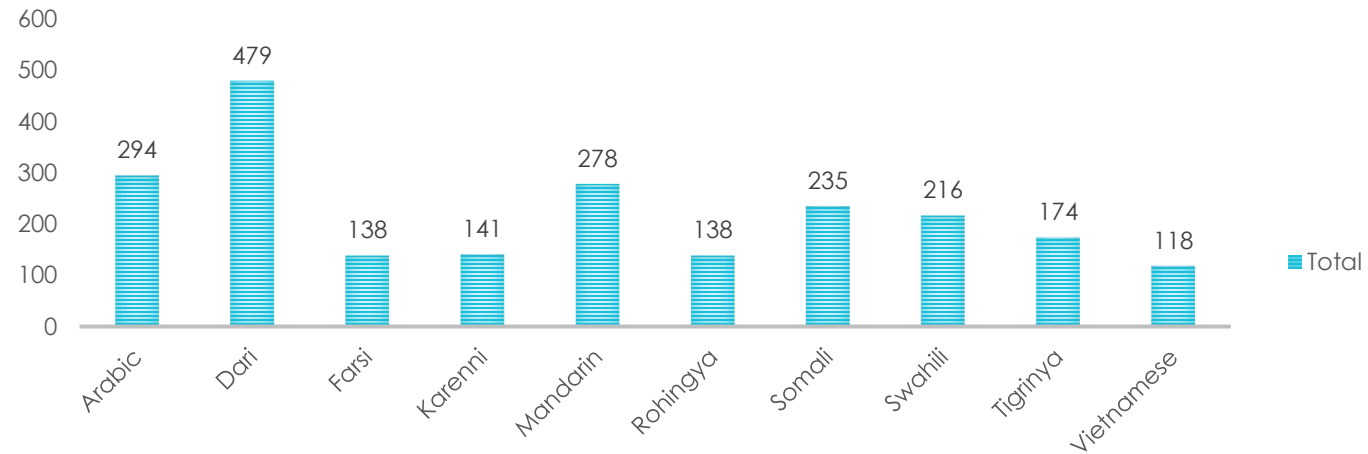
The Health Literacy Project Activities



Health Literacy Project (2020 - 2025) Community Workshops

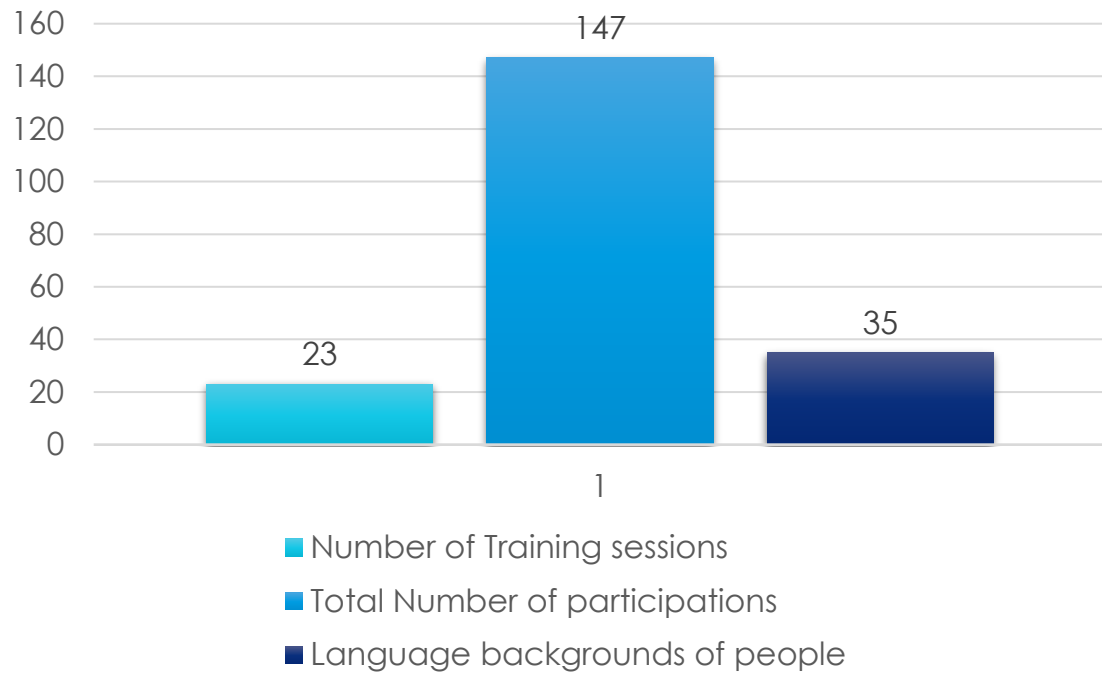


Total Number of Participants from 2020 to 2025

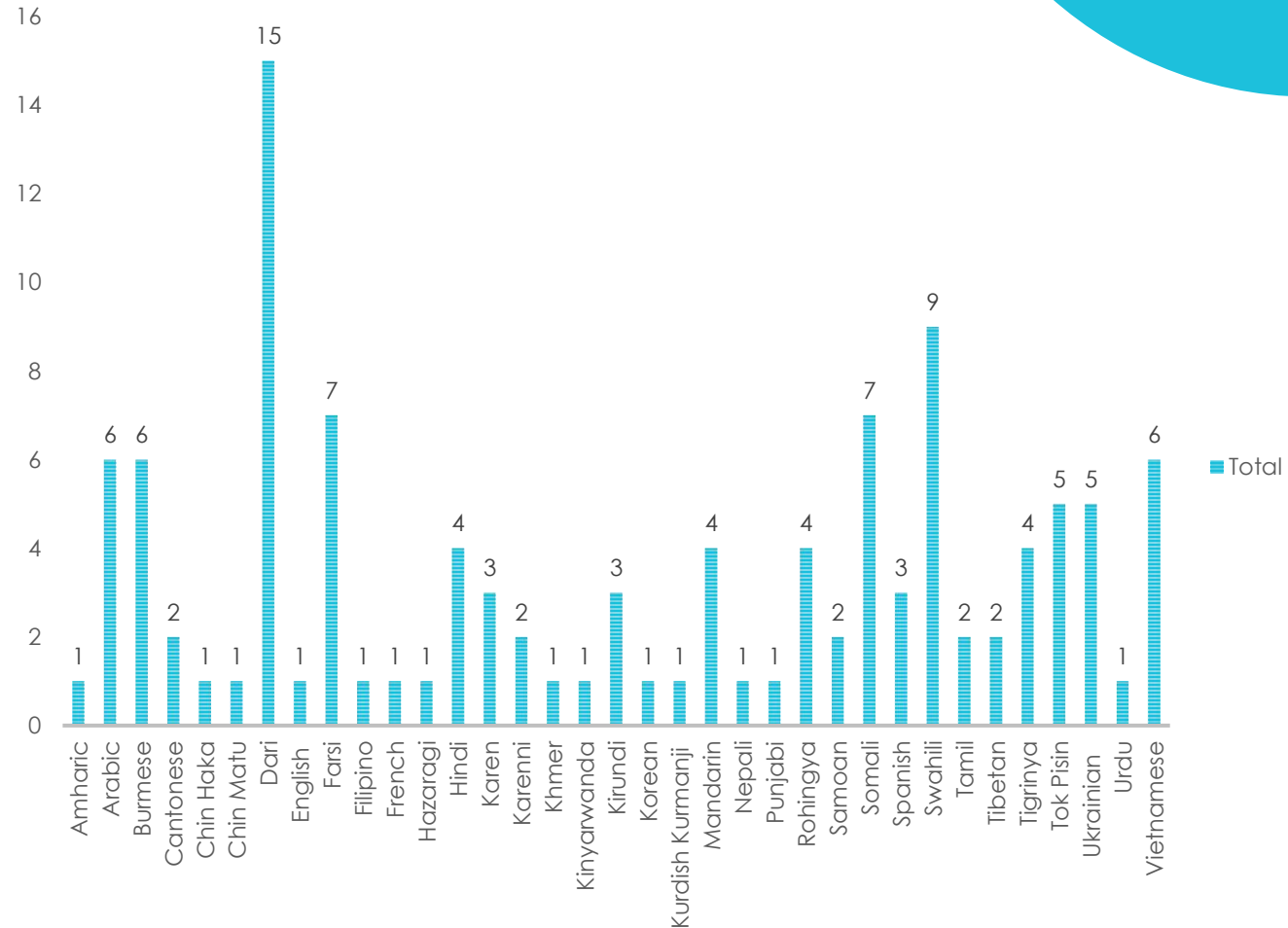


Top 10 Language backgrounds of people attended the workshop

Health Literacy Project (2022 - 2025) Training Workshops

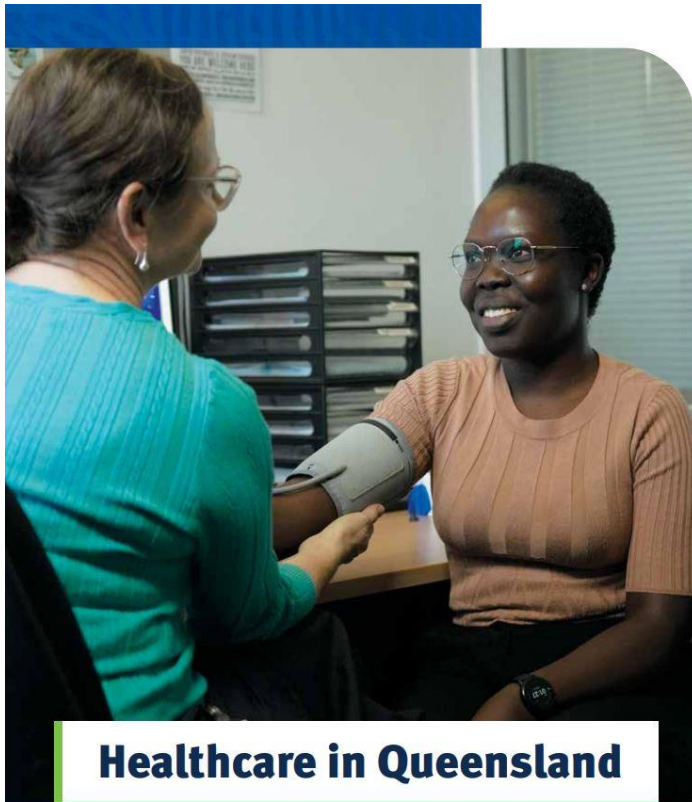


Total Number of training session from 2022 to 2025



Language Groups of people who attended the training
(‘No Response’ Not Included)

Healthcare in Queensland Guides



Healthcare in Queensland

A guide for Queensland humanitarian program arrivals

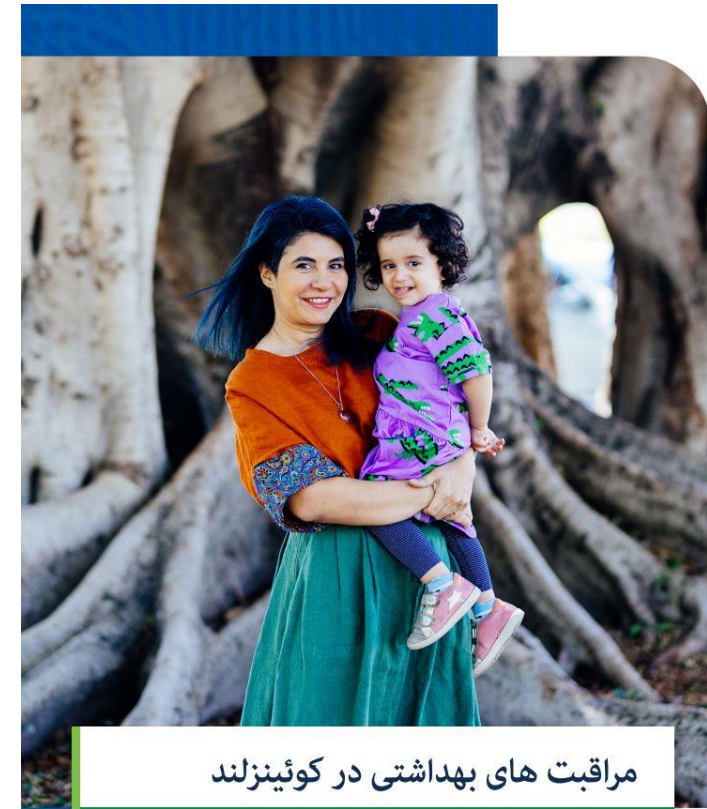
English



Huduma za afya katika Queensland

Mwongozo wa waliofika kwa mpango wa kibinadamu wa Queensland

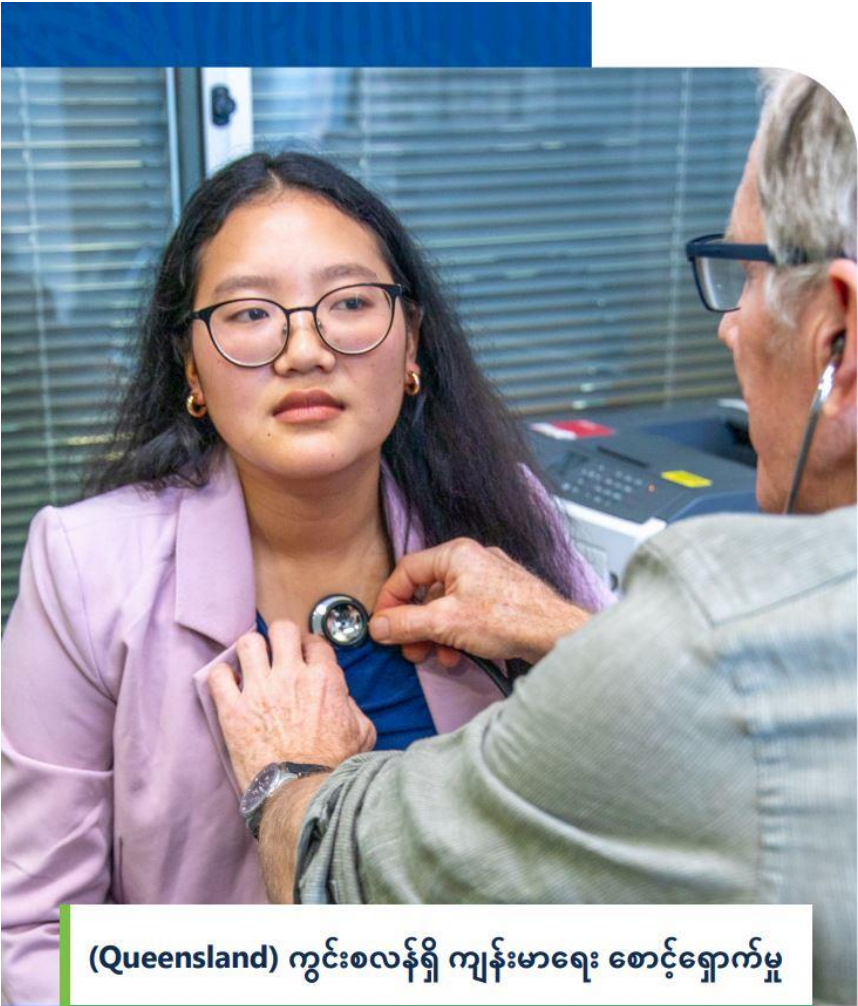
Swahili - A guide for Queensland humanitarian program arrivals



مراقبت های بهداشتی در کوئینزلند

یک راهنما برای ورودی های برنامه های بشردوستانه کوئینزلند

Farsi -
A guide for Queensland humanitarian program arrivals



(Queensland) ကွင်းစလန်ရှိ ကျန်းမာရေး စောင့်ရှောက်မှု

(Queensland) ကွင်းစလန် လူသားချင်းစာနာထောက်ထားမှုအစီအစဉ်ဖြင့် ရောက်လာသူများအတွက် လမ်းညွှန် တစ်ခု

Burmese -
A guide for Queensland humanitarian program arrivals



Healthcare in Queensland

A guide for Queensland humanitarian program arrivals

Arabic -
A guide for Queensland humanitarian program arrivals



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<https://www.mater.org.au/health/services/refugee-health>

<https://www.refugeehealthnetworkqld.org.au/>