

Bihain long dokta bilong yu i raitim wanpela pas bilong salim yu i go lukim save dokta long pablik haus sik yu mas kisim wanpela pas i tok yu stap long **list bilong ol man i wet.**



Taim yu go lukim save dokta, em bai i stap inap 1-pela mun i go inap 12-pela mun (o sampela taim i go moa), em hangamap lon medical nid



Long taim yu wetim haus sik bai salim pas o teks mesis i kam long yu toksave long yu gut bung long na ol inap ringim yu long privet fone namba
Yu mas bekim ol dispela tok.

Sapos yu no bekim em bai yu lusim ples bilong yu long wet list. Yu mas wet longpela taim long bung na bai yu nid long askim dokta lon salim niupela pas.



Taim haus sik i salim bung dat na taim bikipela samting em yu mas bekim.

Sapos yu no inap i go long dispela taim, yu mas ringim haus sik long wan dei bipo long yu go long narapela taim, yu mas wet longpela taim moa long kisim narapela taim.

Sapos yu abusim bung, bai yu nid long go bak, long wet list ken inap 1- 12 mun (o longpela taim moa).



Sapos yu no kligut long ol dispela tok, askim wanpela long helpim yu.

Sapos sik bilong yu i go bikipela taim yu stap long wet list:

- Mekim wanpela taim long lukim dokta bilong yu
- Go long emergency department long haus sik
- Painim wanpela klinik bilong lukautim yu



Askim wanpela man/meri bilong tanim tok taim yu ringim dokta bilong yu o wanpela save dokta, sapos yu nidim wanpela. Em fri lon yu.



Referral to a Medical Specialist in Queensland

After your GP writes a referral to see a Specialist at a public hospital, you should get a letter to say that you are now on the **waiting list**.



Your appointment to see a Specialist will be a period from 1 to 12 months (or sometimes longer), depending on the medical needs.



During the waiting time the hospital will send you letters or text messages about your appointment and they may also call you from a private phone number.

You must respond to these messages.

If you do not respond, you may lose your place on the wait list. You will need to wait longer for your appointment and you will need to ask your GP to send a new referral.



When the hospital sends you an appointment date and time, it is important to respond.

If you cannot attend the appointment, you must call the hospital at least 1 day before to reschedule and you may need to wait longer for a new appointment.

If you miss your appointment, you may need to go back on the waiting list again for 1-12 months (or longer).



If you do not understand the messages, **ask someone for help**.

If your condition gets worse while you are on the waiting list:

- Book an appointment with your GP OR
- Visit your Emergency Department at your local public hospital OR
- Find an Urgent Care Clinic



Ask for an interpreter when calling the GP or Specialist, if you need one. It is free for you.



This resource was developed by the Refugee Health Network Qld (2025)

www.refugeehealthnetworkqld.org.au

