



How to call an ambulance in an emergency



1



Call Triple Zero (000) for an ambulance if someone is very sick, or has been hurt in an accident.

2



They will then ask “Suburb and State.” You say the suburb where you’re calling from and “Queensland.”



You can ask the operator for a free interpreter by saying “I need an interpreter in [language].”

3



Wait on the phone. It may take time to get you an interpreter so try telling the operator your address in English.

4



You need to give this information when they ask:

- where you are
- your phone number and name.



Ambulances are **free** in Queensland



Queensland Government