

Helpful Information for GPs seeing a patient from refugee background

Cairns

Medicare Updates

Interpreter Engagement and Long consultation

GPs can now bill for the additional time required when engaging an interpreter.

[More information](#)

Refugee Health Assessment (RHA)

Item numbers are claimable once within 12 months post- arrival upon completion of a comprehensive health assessment. [More information](#)

RHA MBS item numbers 701 (brief - \$65), 703 (standard - \$151.05), 705 (long - \$208.40) or 707 (prolonged - \$294.45)

[More information about the Medicare benefits Schedule](#)

Accessing Interpreters

Free phone interpreting is available 24/7 and on-site (face-to-face) interpreting is available during business hours via the Translating and Interpreting Service (TIS National) Doctor's Priority Line.

Ph: 1300 575 847.

[More information](#)

Clinical Resources

- [Refugee Health Guide](#) - used by doctors, nurses and other primary care providers to inform on-arrival and ongoing health care for people from refugee backgrounds.
- [Refugee Health Assessment Template](#) - Supports the delivery of refugee health assessments for Medicare Items 701, 703, 705, 707) and can be uploaded to Practice Software
- [Refugee Health Network Queensland](#) - Refugee Health Clinical lead for non-urgent clinical support
E: info@refugeehealthnetworkqld.org.au

Resources to support Practices

- [Refugee Health Assessment Template](#)
- [Refugee Ready Checklist for practices](#) - A quick-reference guide to General Practices considering providing health care services to people from a refugee background.
- [Translated Appointment Reminder Tool](#) - assists health services with sending translated messages (including SMS) to patients in 64 languages with 15 appointment types.
- [Free Interpreting Service](#): Doctors Priority Line
Ph: 1300 131 450
- [Refugee Health Network Queensland](#)

Other support for new arrivals

[Community Child Health](#) provide refugee health nursing assessments and referral to general practices for completion of medical assessments and ongoing care. Ph: (07) 4226 4333

Most arrivals will have a Case Manager from the local settlement service supporting them with practical orientation and support. Contact in far North Qld - [Centacare FNQ](#) Ph: (07) 4044 0130

Queensland Program of Assistance to Survivors of Torture and Trauma ([QPASTT](#)) Ph: 0481 965 551

Patients without Medicare

People seeking asylum in Australia who are not eligible for a Medicare Card can access public hospitals in Queensland free of charge under the [Qld Health Directive](#).

