

## **National Refugee Health and Wellbeing Framework**

The Refugee Health Network of Australia (RHeaNA) recommends the creation of a National Refugee Health and Wellbeing Framework to support a more consistent, equitable, responsive, and integrated approach to the delivery of healthcare for people of refugee backgrounds, including those seeking asylum, across Australia. RHeaNA has identified the following key considerations which would underpin the framework and support a more strategic approach to refugee health and wellbeing.

These considerations include:

1. Reliable and equitable access to **person-centred care**, that is trauma-informed and culturally responsive
2. Improved **continuity of care** through effective clinical handover and communication between services, including transfer of information from offshore health assessments to refugee health services and other health care providers after arrival in each state and territory
3. Access to **comprehensive healthcare** including health promotion programs, preventative health, and management of acute, chronic, and complex conditions in primary, secondary and tertiary health services
4. Enhancing **self-agency** through strategies to promote health literacy, health system literacy and digital health literacy
5. Access to funded and **high-quality language services** responsive to emerging languages
6. Development of **key health metrics** for people of refugee background to enable measurement of policy impact and health outcomes over time and to inform future service delivery
7. Optimisation of **service coordination** and information sharing across sectors (e.g., education and housing) to help address the social determinants of health and to support positive health outcomes
8. Enhance **community connections** and empowerment to maximise the psychosocial health of people of refugee background and inform health service delivery
9. Support refugee-background Australians to join the **health workforce**
10. **Education and training** for healthcare providers