



MEMORANDUM

To: Hospital and Health Service Chief Executives

Copies to: Dawn Schofield; Executive Director, Office of the Director-General and System Strategy Division
David Harmer, Senior Director, Social Policy and Legislation Branch

From: Dr David Rosengren,
A/Chief Operating Officer

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Subject: Queensland Health Humanitarian Response for Ukrainian Arrivals - Billing Information

File Ref: C-ECTF-22/5376

On 17 March 2022, the Honourable Yvette D’Ath MP, Minister for Health and Ambulance Services, approved for Queensland Health to recognise displaced Ukrainian arrivals who have relocated to Queensland since 1 December 2021 as ‘asylum seekers’ for the purpose of Health Service Directive QH-HSD-045.

Should a Ukrainian arrival present at a Queensland Health facility on a temporary visa without access to medical insurance or Medicare, they are to be considered asylum seekers and funding for their treatment is to be managed in line with the QH Health Service Directive - Fees and Charges for Health Care Services (QH-HSD-045).

This recognition will be reviewed by 31 October 2022 (or earlier) to determine ongoing need. On 20 March 2022, the Prime Minister announced the Commonwealth will be making available a temporary humanitarian visa to Ukrainians who have arrived in Australia, allowing people to access Medicare. It is anticipated that transitioning to this visa and accessing Medicare would take some time. Until a person is transitioned to this visa type, Hospital and Health Services should apply QH-HSD-045 to this cohort. Further information on billing instructions is provided in Attachment 1 - Ukrainian Arrivals Billing Information.

The Minister has also approved to waive quarantine fees for all Ukrainian arrivals.

I also would like to encourage you to stay up to date with Queensland Health’s directives to support this cohort. Further information about this can be accessed at [Public Healthcare Access – Asylum seeker Healthcare and Services | Queensland Health](#).

Should you require any further information in relation to this matter, please contact Mr David Harmer, Senior Director, Social Policy and Legislation Branch on telephone 3708 5574.

Dr David Rosengren
A/Chief Operating Officer
Queensland Health
21/03/2022

Attachment 1 - Ukrainian Arrivals Billing Information

Attachment 2 - C-ECTF-22/4919 Ministerial approval to apply QH-HSD-045