

Interpreting for Allied Health Professionals Program

Overview

Brisbane South PHN has established the Interpreting for Allied Health Professionals Program to:

- Support access to private allied health services by non-English speaking clients
- Ensure free interpreting services are available to Allied Health Professionals (AHPs) working in private practice to communicate with non-English speaking clients.

Program Summary

The program is funded by Brisbane South PHN through a capped funding stream. Brisbane South PHN will administer the program within the [Brisbane South PHN catchment area](#), with the interpreting services delivered by Translating and Interpreting Service (TIS) National and/or ONCALL Interpreters & Translators. The program enables registered AHPs to receive FREE access to the following interpreting services:

- Immediate phone interpreting
- Pre-booked phone interpreting
- On-site interpreting

Allied Health Professionals are encouraged to consider phone interpreting as the first point of interpreting, particularly for all mild to moderate interpreting needs. When phone interpreting would not be suitable, an AHP can make a booking for on-site interpreting.

Eligibility

Eligible AHPs include:

- Diabetes Educators
- Dietitians
- Physiotherapists
- Exercise Physiologists
- Podiatrists
- Dentists
- Optometrists
- Speech Pathologists
- Audiologists
- Occupational Therapists
- Social Workers
- Psychologists
- Mental Health Nurses

Allied Health Professionals that do not meet the eligibility criteria can contact us to consider their individual situations.

Allied Health Professionals that are involved in the program must agree to:

- Complete cross cultural/use of interpreter upskilling (online or face-to-face)
- Participate in an evaluation survey.

Further Information

Contact **3864 7580** or refugeehealth@bsphn.org.au

This flyer was adapted with permission from a resource developed by Central and Eastern Sydney PHN

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Interpreting for Allied Health Professionals Program

If you are interested in registering, please complete the following (one form per person):

**List all practices where you would like to use this service*

Name	Click here to enter text.
Profession	Click here to enter text.
Practice Name*	Click here to enter text.
Practice Address*	Click here to enter text.
Phone	Click here to enter text.
Email	Click here to enter text.

- I provide services within the Brisbane South PHN catchment area
- I confirm that I am not a recipient of other interpreting services
- I consent for my contact details to be featured on the Brisbane South PHN website as a provider registered for this program (not mandatory)
- I provide bulk billing services (not mandatory)

I agree to:

- Complete cross cultural/use of interpreter upskilling
- Participate in an evaluation survey
- Keep the interpreting service client code provided by Brisbane South PHN confidential and only use it in relation to the provision of services within my practice.

Signature:

Date: Click or tap to enter a date.

Please complete this page and email to refugeehealth@bsphn.org.au
or fax to Brisbane South PHN **3864 7599**