Refugee and Asylum Seeker Psychiatric Service

Mater Refugee Complex Care Clinic (MRCCC)

A Mater Health Initiative for people from a refugee background requiring a psychiatric assessment service in a culturally safe environment in partnership with their family, GPs, counsellors, and community support services.

The service is delivered in collaboration with Mater Refugee Complex Care Clinic (MRCCC) and Mater in Mind.

The service will prioritise patients who have limited options to accessing community Psychiatric Care.

Services include

- Diagnostic assessment
- Medication review
- Management plan
- Ongoing care and review on a case by case basis
- Liaison and feedback with GPs and other health providers.

How to refer to MRCCC

GPs
Use the online referral forms found at: www.materonline.org.au/mrccc or email a referral letter to mrrcc@mater.org.au

Community
Use the Referral form for community (with GP referral if patient has Medicare) found online. There will be an expectation that non-GP referrers obtain a GP Referral to ensure ongoing link to a General Practice. Please call Refugee Health Connect on 07 3864 7899 if you have difficulties linking with a GP in Primary Care.

Referral criteria

- No catchment limitations
- Clients aged 16+ years from a refugee or asylum seeker background
- All patients are expected to have some primary care support
- The service is intended for patients with low acuity who are able to be managed in primary care until specialist consultation
- GP referral required if Medicare eligible.

The service is unable to:

- Accept referrals directly from tertiary mental health or other specialist services
- Deal with psychiatric emergencies such as acute suicidality, severe disturbance of behaviour or other high risk situations
- Provide court reports.
Please contact the Mater Refugee Complex Care Clinic for more information:
mrccc@mater.org.au or call 07 3163 2880

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Mater acknowledges consumer consultation in the development of this patient information.
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