Our vision is that all refugees settling in Queensland have access to the right care, at the right time and in the right place to ensure they have the best possible health and wellbeing.

Donata Sackey
Deputy Director, Centre for Integrated Care & Innovation, Mater

Vicky Jacobson
Network Coordinator
Aim:

• Build capacity, partnerships, and facilitate coordination of care across health, settlement agencies, communities, government and non-government sectors.

• Long-term aim - to improve the health and wellbeing of people of refugee backgrounds throughout Queensland.
Refugee Health Network Queensland

- **Support the delivery of key activities** identified in the Qld Refugee Health & Wellbeing Policy & Action Plan via Refugee Health Partnership Advisory Group Qld, other Advisory and Working Groups, and local region refugee health networks.

- Create an initial central point of reference for refugee health matters to **facilitate information sharing and partnerships across services/stakeholders/communities** throughout Queensland.

- Provide **strategic advice to State Government departments** including the development of formal submissions to Government, aid policy development to affect change on a systemic level.

- **Develop and disseminate resources** as relevant and as requested.

- **Support and develop research** relevant to refugee health across Qld.

- **Link Queensland to RHeaNA** and provide Network members with information and ensure opportunities to all network members to engage at a National level.
Refugee Health Network Queensland – Visual Guide

Refugee Health Network Queensland (RHNQ)

Building capacity and partnerships to improve health and wellbeing.

- Provides information and education
- Partnerships
- Shares resources

Regional networks

Local solutions in different Queensland regions.

- Supports regions to build capacity and partnerships that support refugees
- Identifies local needs and develops local solutions
- Links regions to RH PAGQ

Refugee Health Partnership Advisory Group Queensland

Provides strategic advice and develops solutions on key issues for refugee health in Queensland.

- Provides advice, guidance and support on refugee health including: policy, resources, models of care, partnerships, research and evaluation
- Utilises working groups to undertake specific work to operationalise or facilitate activities of the policy and action plan

Network team

Coordinates RHNQ and supports regional networks and RH PAGQ
The Queensland Refugee Health and Wellbeing Policy and Action Plan

Since the release of the Queensland Refugee Health and Wellbeing: A strategic framework (2016), the Policy Working Group has been working with Queensland Health to develop a 3 year policy and action plan for Queensland. This plan, released today provides the Network tangible actions for members to work towards improving refugee health in Queensland.
Lindy Marlow

State-wide facilitator
Refugee Health Program, Victoria
And
RHeaNA and RNA Chair
Round Table Group Work

• 50 minutes
• Please refer to the *Refugee Health Snapshot in Qld* and the Policy and Action Plan to assist in your discussions.
• 5 Themes (choose your top 2 – you will get a chance to move at half time)
  1. Communicate and collaborate with colleagues
  2. Modify usual practices to meet the health and wellbeing needs of refugees in relation to (choose one):
     I. Integration of services/models of care
     II. Mental health
     III. Other speciality areas of interest e.g. oral health
  3. Use professional interpreter services
  4. Engage with the community
  5. Measure, collect, collate, monitor and innovate
Round Table Group Work

Relating to the theme of your table, tell us:

1. What are the top 2 issues that you can identify in your context?
2. What solutions or innovations can you share that have helped in addressing this theme?
3. How can the Policy and Action Plan and the Network provide support in addressing the issues you have identified?

General Network Questions:

1. Who is missing from the table? Eg. Other networks/stakeholders
2. As a Network, how do we ensure effective communication?
   • General Communication: E-Newsletters, Face to Face meetings?
   • Communication between RH-PAGQ, regional networks, advisory and working groups?
   • Web based education? Social Media? other ideas?
Where to from here?

- Summary of Key Findings
- Feedback to participants
- Follow up actions
Thank you for participating!

Contact Us:
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