

Refugee Health Partnerships Advisory Group Qld

Summary of Minutes - Tuesday 27th August 2019



Representatives from: Mater Refugee Health, RHNQ, MDA, Dept. Home Affairs, Qld Health Communicable Diseases Branch, Metro South Refugee Health Service, Australian Red Cross, Romero Centre, BSPHN, ACCESS, ECCQ, Qld Health Mental Health and other Drugs Branch, Cairns HHS, NAPHL, NQPHN, TMSG, Qld Health- Strategic Policy Branch, QPASTT, MAQ, Metro North PHN, Metro South HHS, West Moreton HHS, Kobi House, Gold Coast HHS

Settlement Data	
State-wide Data	<ul style="list-style-type: none"> http://www.refugeehealthnetworkqld.org.au/settlement-data
Region and state-wide Issues and Actions for discussion	
Logan/Gold Coast/Ipswich	<ul style="list-style-type: none"> HSP contracts - being interpreted differently across regions, this has also been raised at RH CAG, how do we ensure appropriate CSW support for health appointments; CAG to formally write to MDA regarding concerns and ideas of collaboration. Single name clients – difficulties with inconsistent data entry due to requirements of different software; find out what are the business rules and if there is capacity within hospital software to implement. Feedback requested from service providers.
Brisbane	<ul style="list-style-type: none"> Challenge finding Practices that are bulk billing and willing to receive new referrals. Also some practices/GPs are requesting on site interpreters only for the health assessment appointment, with limited onsite availability interpreter (i.e Arabic); this has caused cancellation of appointments and delay in delivery of care. Working to promote strategies to facilitate use of telephone interpreters and engagement in new practices close to where new arrivals are being settled.
Townsville	<ul style="list-style-type: none"> Identifying early intervention strategies, Improvements in Sango interpreters – T’ville HHS sourced another Sango interpreter, Sango resources online are useful
Cairns	<ul style="list-style-type: none"> Always looking for more Practices, currently relying on one main practice
Toowoomba	<ul style="list-style-type: none"> Successful funding for Refugee Nurse Navigator position and sit within hospital (first for the state)
Asylum seeker update	<ul style="list-style-type: none"> Increase in plane arrivals of people seeking asylum and concern about health screening prior to arrival Oral Health a big issue – access and follow up AND concerns about children, chronic illness. ASRA funding info: http://www.refugeehealthnetworkqld.org.au/asylum-seekers/
Home Affairs	<ul style="list-style-type: none"> Updates from July 2019: New ministerial arrangements into DoHA include Settlement and Migrant Services and AMEP Minister for Immigration and Citizenship – David Coleman - released 7 guiding principles. SETS program managed by DSS and DoHA still deal with evaluation of program. New Groups: Citizenship and Social Cohesion AND Integration and Settlement Services now within DoHA. New emphasis on regional settlement (aiming for 50%).
Working Group Issues and Actions for discussion	
Clinical Advisory Group	<ul style="list-style-type: none"> Townsville “Back to Basics” education: http://www.refugeehealthnetworkqld.org.au/past-education/ HIV Clinical Education: http://www.refugeehealthnetworkqld.org.au/past-education/ Engagement with the Digital Health Agency regarding My Health Record via community forum and engagement with Pharmacy Guild.

G11 Refugee Health Advisory Group	<ul style="list-style-type: none"> • Participation in My Health Record Forum – hosted by The Australian Digital Health Agency and The Settlement Council of Australia provided feedback from people from a refugee and migrant background about My Health Record. (June 2019) • Partnership with Somali Women’s Association Qld to deliver workshop to 16 women about arthritis (requested by community). • G11 member spoke at Clinical Education event about HIV – July 2019 • Metro North Multicultural Plan – Liaison with Cultural Diversity Officer.
Oral Health Working Group	<ul style="list-style-type: none"> • OCDO with HHSs will be reviewing guidelines for referral and treatment of refugees and asylum seekers; Tzu Chi Dental Fair planned for Darling Downs oral health to assist with demand
Mental Health Working Group	<ul style="list-style-type: none"> • Recent meeting with MIMHA presented on Embrace Project: Framework and number of modules for organisations and clinicians to enhance cultural responsiveness; how to pilot this framework. • Mental Health Referral pathway being updated • Looking at facilitating a half day mental health training workshop with CAG.
Interpreter Working Group	<ul style="list-style-type: none"> • Focus on what can be done operationally and facilitating feedback to Health Support Qld with regards procurement arrangements and providers. Claire Zhang presented new resources from CHQ – online and face-to-face training for clinicians working with interpreters: https://www.childrens.health.qld.gov.au/e-learning-package-working-with-interpreters-and-translators/
Evaluation and Research Update	<ul style="list-style-type: none"> • Second round of evaluation interviews and surveys will start end of year, Network to begin drafting new policy and action plan early 2020 and will reconvene the research, evaluation and policy working group.
Refugee Health Network Qld Team Updates	
Progress against plan	<ul style="list-style-type: none"> • Network met with Amparo, progressing NDIS working group • Invitation to participate in: <ul style="list-style-type: none"> ○ “The Future of Healthcare In Qld” workshop/ interviews (CSIRO, Data61 & QH) ○ Queensland Sexual Health Ministerial Advisory Committee’s annual stakeholder engagement forum
RHeaNA Update	<ul style="list-style-type: none"> • Nil to report – meeting postponed , Next RHeaNA meeting - 3rd Sept 2019
Other business	
Current Submissions open for comment:	<ul style="list-style-type: none"> • NDIS (https://ministers.dss.gov.au/media-releases/5041) • Regional Migration (www.aph.gov.au/Parliamentary_Business/Committees/Joint/Migration/RegionalMigration)
12 month progress report	<ul style="list-style-type: none"> • Feedback due form HHS 6th Sept, 2019 to feed into progress report
Qld Health data round table	<ul style="list-style-type: none"> • Discussing gaps and needs in data collection for CALD communities • DS advocating for a link with the Australian Digital Health Agency and Strategic Policy to explore potential for national alignment of a CaLD min data set (min data set to include: Country of birth, language spoken, interpreter needed, year of arrival and ethnicity/ancestry)
Human Rights Act 2019 –	<ul style="list-style-type: none"> • Policy and Procedure Review for services https://www.qld.gov.au/law/your-rights/discrimination-and-equality/human-rights • Human Rights Bill set for Jan 1 2020. • Oral Health has engaged an officer to review policies to ensure they comply, Qld Health - Mental Health are doing the same review.
Good news update:– Romero Centre	<ul style="list-style-type: none"> • 7th December – International Sleepout with homeless people; first time in Australia; Half of funds raised go towards Romero Centre support for asylum seekers.